

## Terms & Conditions

Effective Date: Day of Signing

Studio Name: Core Pilates

Website: Corepilatesnj.com

### 1. General Terms

By accessing and using our website or booking services through Core Pilates, you agree to these Terms & Conditions. We reserve the right to update these terms at any time.

### 2. Class Bookings & Payments

- All class bookings must be made through our online system (Mariana Tek) or in-studio.
- Payment is required at the time of booking. We accept all major credit cards. Memberships and credit packages are billed upon sale, active upon first use
- Memberships and class packages are non-transferable and can only be used by the registered client.

### 3. Cancellation & No-Show Policy

- Memberships and Credit packages: cancellations past the 6 hour booking window for both class pack members and membership holders result in a fee of \$10, a no-show charge will be \$20. If a client continually no-shows, we reserve the right to restrict bookings.
- Private Sessions: Cancellations must be made at least 12 hours in advance. Sessions canceled after this window will be charged in full.

### 4. Refund Policy

- All sales are final. We do not offer refunds for class packs, memberships, or missed sessions.
- In extenuating circumstances (e.g., medical issues), clients may request an account credit or class extension at our discretion.

### 5. Late Arrival Policy

- Clients arriving more than 5 minutes late may not be allowed to join the class for safety reasons and to avoid disruptions. Instructors will lock the doors once class officially starts.
- No refunds or credits will be issued for late arrivals.

### 6. Studio Etiquette

- Clients must wear appropriate workout attire and grip socks (we have some available for sale).
- Personal belongings should be stored in designated areas. The studio is not responsible for lost or stolen items.

- Clients are expected to respect instructors and fellow participants. Disruptive behavior may result in removal from the class without a refund.

#### 7. Health & Safety

- Clients must inform instructors of any injuries, medical conditions, or pregnancy before participating in class.
- The studio reserves the right to refuse service to anyone deemed unfit to participate safely.

#### 8. Online Booking & Third-Party Services

- Our online booking and payment processing are managed through Mariana Tek. By booking through our system, you agree to their terms of service and privacy policies.
- Our website is managed by Relevant Local Media, which ensures site functionality and security.

#### 9. Intellectual Property

- All content on this website, including text, images, logos, and videos, is the property of Core Pilates and may not be copied or distributed without permission.

#### 10. Limitation of Liability

- By participating in our classes, you assume all risks associated with physical activity. Core Pilates is not liable for injuries, lost property, or other damages arising from participation in our services.

#### 11. Changes to These Terms

We may update these Terms & Conditions periodically. The most recent version will always be available on our website.

#### 12. Contact Us

If you have any questions, contact us:

Core Pilates LLC

Corepilatesnj.com

973-544-1119

Corepilatesnutley@gmail.com